



JSO Technology LLC WinWire: Jefferson County, Wisconsin

"JSO tries to keep us ahead of the curve in terms of trends, not just selling or getting us into whatever is hot at the moment."

Roland Welsch
MIS Coordinator
Jefferson County, Wisconsin

At A Glance

Customer:
(www.co.jefferson.wi.us)

Jefferson County is located in southeast Wisconsin and has a total area of 583 square miles. As of the 2000 census, the population was at the population was 74,021. The county seat is the town of Jefferson and the administrative offices house 25+ different departments.

Services that JSO Technology LLC Provides Jefferson County:

Jefferson County relies heavily on the expertise of JSO Technology LLC. JSO has provided everything from security, to Microsoft conversion and project management to email upgrades.

Benefits Provided by JSO Technology LLC

Because county government office require 24/7 uptime, Jefferson County depends on JSO Technology LLC to provide prompt and to the point service, which saves them valuable time when problems affect their network.

JSO Technology LLC technical staff often spends over 72+ hours a month on-site in servicing the technical needs of Jefferson County, Wisconsin.



JSO Technology LLC and Jefferson County, WI: Continuing IT Excellence for the 7th Year.

JSO Technology LLC and Jefferson County, Wisconsin have enjoyed a long and varied business relationship. One of JSO Technology's first customers since the company's founding in 2001, Jefferson County has relied on the expertise of JSO president James Oryszczyn, Chief Engineer Brian Lillo and others from the JSO technical team to provide information technology solutions that affect all aspects of their county government.

Among many of the ongoing projects that Jefferson County has JSO Technology LLC support, include a complete swap out of an older firewall technology to implementation of a Unified Threat Management solution from longtime JSO Technical partner, Fortinet. Fortinet is the pioneer and world's leading provider of Unified Threat Management (UTM) security systems that enable secure business communications and deliver the best security, performance and total cost of ownership available.

Another area of expertise that Jefferson County relied upon from JSO Technology LLC was a complete migration from Novell Netware to a pair of redundant Windows file servers. As a Microsoft Certified Partner, JSO was also instrumental in providing an upgrade for Microsoft Exchange.

Upcoming projects include addressing the printing needs for the county. As a Xerox partner, JSO is working with Roland Welsch, the MIS Coordinator for Jefferson County on ways to streamline and save the county taxpayer's money in their printed document output.

JSO Technology LLC looks forward to working with Roland and his staff far into the future. It is common that the company has technical resources working onsite with the IT staff of the county 3-4 days every month. Roland Welsch had this to say about his relationship with JSO Technology LLC. "The service is always prompt, helpful, and to the point. Lots of other vendors require you to fill out a PO, get a formal Statement of Work, and approve it internally and at the place providing the service. This takes lots of time. JSO can have the problem identified, verified, and fixed before any of the paperwork would ever get processed for some of our other service type vendors. JSO tries to keep us ahead of the curve in terms of trends, not just selling or getting us into whatever is hot at the moment."

JSO Technology LLC can help you Achieve the Results Your Business Requires. Contact us at the numbers below for information on how we can address your business requirements with results oriented IT solutions.

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